

Supernova Ink and Art Studio has a strict

NO REFUND

policy on all

TATTOOS and TATTOO DEPOSITS

Tattoo artwork, time, and services cannot be returned back to the artist, so we will not refund tattoos services. There is no refund on deposits because of time and effort put into everything surrounding talking to clients, making appointments, consultations etc. When a client does not show up or is more than 30 minutes late for an appointment or cancels, that person forfeits the deposit. If a client cancels their appointment, their deposit is forfeited. A 48 hour notice is required in order to reschedule an appointment or the deposit is forfeited. Clients can reschedule up to twice or deposit is forfeited.

Life does get in the way and sometimes artists get sick, there may of been a miscommunication or we are late for work due to car trouble etc. If something happens, artists may ask to reschedule.

When clients pay a deposit, they agree to the fact that artists sometimes may have to reschedule.

“Supernova Ink and Art Studio” will refund actual items of merchandise with a 20% restocking fee.

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